

# A NOTE FROM DR. WAELTZ

TO ALL OF OUR NEW CLIENTS AND  
FRIENDS, WELCOME TO THE WAGGIN'  
VETERINARY CARE FAMILY.



I want to express my sincerest gratitude for choosing The Welcome Waggin' In-Home Veterinary Care. In my practice, our top priority is the well-being of both you and your pets. The care our team provides is focused on our mission which is to celebrate the life of your pet and the human-animal bond you share. We live our mission by providing the highest quality veterinary care in the space where your pets love most, their home.

An in-home veterinary care appointment is so much more than a quick trip to the vet. By conducting appointments in your home, we are able to offer more intimate, flexible, and personalized care for your pet. We have the ability to observe your pet in their normal environment. We see where they eat, sleep, and play. As a Welcome Waggin' patient, your pet will not be viewed as just another patient case of the day. Your pet is a special creature with individual needs who deserves love, respect, and the ability to have a friendly, low-stress visit from their veterinarian.

We enjoy interacting with our patients' family members and value you as an active member of the healthcare team. We offer a holistic approach to veterinary care that incorporates your input and feedback as an important part of your pet's medical management. We provide ongoing guidance and support so that you can actively contribute to your pet's healthcare needs. In order to provide an excellent standard of veterinary care, I place importance on the well-being and development of my team.

The veterinary profession is currently one where too many professionals quickly burn out and leave the field. In addition to providing quality in-home veterinary services, I have a big dream of changing the trajectory of veterinary medicine. I am creating a work culture where my team feels valued. I also provide coaching and training opportunities on both personal and professional growth. Together we are creating a win-win culture. The highest standard of veterinary care can be maintained by developing sustainability among veterinary professionals.

The highest compliment we can receive is a referral to your friends and family. We understand your pet is a beloved member of the family. We remain honored to be invited into so many homes to provide veterinary care. I recognize that you have a choice in the selection of your pet's health care provider. We will continually strive to ensure that your trust in us is deserved. Please let me know if there is anything that I can do to make your veterinary experience more pleasant or productive. We look forward to working with you toward a healthy, happy future for you and your animal family.

Always,  
*Jeni Waeltz, DVM, CPC*

